References

ADMin4ALL

n.d. ADMin4ALL (accessed 30 December 2021). Available from https://admin4all.eu/.

African Union Commission

2018 Migration Policy Framework for Africa and Plan of Action (2018–2030). African Union Commission, AU Department for Social Affairs, Addis Ababa. Available from https://violenceagainstchildren.un.org/sites/violenceagainstchildren.un.org/files/documents/other documents/35316-doc-au-mpfa 2018-eng.pdf.

Ajuntament de Barcelona

n.d. BCN Anti-Rumour Strategy (accessed 31 December 2021). Available from https://ajuntament.barcelona.cat/dretsidiversitat/en/barcelona-diverse-city/bcn-anti-rumour-strategy.

Allen, M.P., R.E. Johnson, E.Z. McClave and W. Alvarado-Little

2020 Language, Interpretation, and Translation: A Clarification and Reference Checklist in Service of Health Literacy and Cultural Respect. Discussion Paper. National Academies of Medicine, Washington. Available from https://nam.edu/language-interpretation-and-translation-a-clarification-and-reference-checklist-in-service-of-health-literacy-and-cultural-respect/.

Appave, G. and I. David

2017 Integration that values diversity – Exploring a model for current migration dynamics. In: *Ideas to Inform International Cooperation on Safe, Orderly and Regular Migration* (M. McAuliffe and M. Klein Solomon, conveners). IOM, Geneva. Available from https://publications.iom.int/books/integration-values-diversity-exploring-model-current-migration-dynamics.

Association of Southeast Asian Nations (ASEAN)

ASEAN Consensus on the Protection and Promotion of the Rights of Migrant Workers. ASEAN Secretariat, Jakarta. Available from https://asean.org/book/asean-consensus-on-the-protection-and-promotion-of-the-rights-of-migrant-workers-2/.

Bauder, H.

2017 Local and municipal responses to cross-border migration: Providing services to migrants independent of Status. In: *Ideas to Inform International Cooperation on Safe, Orderly and Regular Migration* (M. McAuliffe and M. Klein Solomon, conveners). IOM, Geneva. Available from https://publications.iom.int/system/files/pdf/local and municipal.pdf.

Bauloz, C., Z. Vathi and D. Acosta

2019 Migration, inclusion and social cohesion: Challenges, recent developments and opportunities. In: *World Migration Report 2020* (M. McAuliffe and B. Khadria, eds.). IOM, Geneva. Available from https://publications.iom.int/system/files/pdf/wmr 2020.pdf.

Benton, M., H. McCarthy and E. Collett

2015 Into the Mainstream: Rethinking Public Services for Diverse and Mobile Populations.

Migration Policy Institute (MPI) Europe, Brussels. Available from

www.migrationpolicy.org/sites/default/files/publications/Into-the-Mainstream.pdf.

Bevelander, P. and R. Pendakur

Social capital and voting participation of immigrants and minorities in Canada. *Ethnic and Racial Studies*, 32(8): 1406-1430. Available from https://d-nb.info/1191573834/34.

Bilbao Council's Website

n.d. Guide of Resources (accessed 29 December 2021). Available from www.bilbao.eus/inmigracion/default.htm.

Bilgili, Ö., T. Huddleston and A.-L. Joki

The Dynamics Between Integration Policies and Outcomes: A Synthesis of the Literature. Barcelona Center for International Affairs (CIDOB) and Migration Policy Group (MPG), Barcelona and Brussels. Available from www.mipex.eu/sites/default/files/downloads/files/mipex_literature-review_the-dynamics-between-integration-policies-and-outcomes.pdf.

Bonjour, S. and A. Kraler

Introduction: Family migration as an integration issue? Policy perspectives and academic insights. *Special Issue: Family Migration Policy and Integration*, 36(11): 1407-1432. Available from https://doi.org/10.1177%2F0192513X14557490.

Bydelsmødre (Neighbourhood Mothers)

n.d. Bydelsmødre (accessed 31 December 2021). Available from https://bydelsmor.dk/english.

Cantle. T.

2001 Community Cohesion: A Report of the Independent Review Team. Home Office, London. Available from https://tedcantle.co.uk/pdf/communitycohesion%20cantlereport.pdf.

Centre on Migration, Policy and Society (COMPAS)

n.d. Integration (accessed 29 December 2021). Available from www.compas.ox.ac.uk/research/topic/integration/.

Chindea, A.

2015 Headstart to Integration: A Global Review of Pre-departure Support Measures for Migrants. IOM, Budapest. Available from https://publications.iom.int/books/headstart-integration.

Colucci, E., H. Smidt, A. Devaux, C. Vrasidas, M. Safarjalani and J. Castaño Muñoz

Free Digital Learning Opportunities for Migrants and Refugees: An Analysis of Current Initiatives and Recommendations for Their Further Use. European Union (EU), Brussels and Luxembourg. Available from https://publications.jrc.ec.europa.eu/repository/bitstream/JRC106146/kjna28559enn.pdf.

Commission on Filipinos Overseas

n.d. Online Pre-departure Orientation Seminar (PDOS) for Filipino Emigrants to the United States of America (USA) (accessed 29 December 2021). Available from https://cfo.gov.ph/online-pre-departure-orientation-seminar-pdos-for-filipino-emigrants-to-the-united-states-of-america-usa/.

Council of Europe (CoE)

- n.d. About the Intercultural Cities Index (accessed 29 December 2021). Available from https://www.coe.int/en/web/interculturalcities/about-the-index.
- n.d. Intercultural Cities: Good Practice Examples (accessed 31 December 2021). Available from www.coe.int/en/web/interculturalcities/-/the-second-chance-work-qualification-centre-for-migrants.
- n.d. Intercultural Cities Networks (accessed 29 December 2021). Available from www.coe.int/en/web/interculturalcities/networks.
- n.d. International Intercultural Cities Network (accessed 29 December 2021). Available from www.coe.int/en/web/interculturalcities/international-network.
- 2019 Brochure on the Intercultural Cities Programme: The Art of Mixing. CoE, Strasbourg. Available from https://rm.coe.int/brochure-2019-on-the-intercultural-cities-programme/1680488e90.

Clinic Finder

n.d. Clinic Finder (accessed 30 December 2021). Available from www.clinicfinder.org/.

Craig, G.

2015 Migration and Integration: A Local and Experiential Perspective. IRiS Working Paper Series No. 7/2015. Institute for Research into Superdiversity, Birmingham. Available from www.birmingham.ac.uk/Documents/college-social-sciences/social-policy/iris/2015/working-paper-series/IRiS-WP-7-2015.pdf.

CutureLink

n.d. Settlement Workers in Schools (SWIS) (accessed 31 December 2021). Available from www.culturelink.ca/services/settlement-worker-in-schools/.

De Vroome, T., M. Hooghe and S. Marien

The origins of generalized and political trust among immigrant minorities and the majority population in the Netherlands. *European Sociological Review*, 29(6): 1336-1350. Available from https://academic.oup.com/esr/article-abstract/29/6/1336/456950?redirectedFrom=fulltext.

Economic Community of West African States (ECOWAS)

- 2012 *ECOWAS General Convention on Social Security*. ECOWAS, Dakar. Available from www.ilo.org/wcmsp5/groups/public/---africa/documents/publication/wcms_714335.pdf.
- 2013 Supplementary Act Relating to the General Convention on Social Security of Member States of ECOWAS. A/SA.5/07/13. ECOWAS, Abuja. Available from www.social-protection.org/gimi/RessourcePDF.action?id=55335.

Efstratios, L., M. Anastasios, K. Anastasios

2014 Return migration: Evidence from a reception country with a short migration history. European Urban and Regional Studies, 21(2): 161-174. Available from

https://journals.sagepub.com/doi/10.1177/0969776412444507?icid=int.sj-abstract.similar-articles.2.

Enchautegui, M.E.

2015 Engaging Employers in Immigrant Integration. Research Report. Urban Institute, Washington. Available from www.urban.org/research/publication/engaging-employers-immigrant-integration/view/full report.

Euro-African Dialogue on Migration and Development (Rabat Process)

n.d. Rabat Process (accessed 29 December 2021). Available from www.rabat-process.org/en/.

European Commission

- n.d. Cohesion Policy 2021-2027 (accessed 29 December 2021). Available from https://ec.europa.eu/regional policy/en/2021 2027/.
- n.d. DEC DEV-pillar of the Regional Development and Protection Programme in the North of Africa Phase III (accessed 29 December 2021). Available from https://eutf.akvoapp.org/en/project/8156/#report.
- n.d. Europass (accessed 29 December 2021). Available from https://ec.europa.eu/social/main.jsp?catId=1266&langId=en.
- n.d. European Skills Agenda (accessed 29 December 2021). Available from https://ec.europa.eu/social/main.jsp?catId=1223&langId=en.
- n.d. EU Skills Profile Tool for Third Country Nationals (accessed 29 December 2021). Available from https://ec.europa.eu/social/main.jsp?catId=1412&langId=en.
- n.d. iCount Project (accessed 31 December 2021). Available from https://ec.europa.eu/migrant-integration/integration-practice/icount-project_en.
- n.d. New Pact on Migration and Asylum (accessed 29 December 2021). Available from https://ec.europa.eu/info/strategy/priorities-2019-2024/promoting-our-european-way-life/new-pact-migration-and-asylum en.
- 2018 REACT Community Theatre Setting the Stage for Refugee Integration (published 5 January). Available from https://ec.europa.eu/culture/news/react-community-theatre-setting-the-stage-for-refugee-integration.
- The EC reveals its new EU Action Plan on Integration and Inclusion (2021-2027). European Commission Integration News, 24 November. Available from https://ec.europa.eu/migrant-integration/news/ec-reveals-its-new-eu-action-plan-integration-and-inclusion-2021-2027_en.

European Union (EU)

2012 Charter of Fundamental Rights of the European Union. 2012/C 326/02. EU, Brussels. Available from https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=celex:12012P/TXT.

European Union Agency for Fundamental Rights (FRA)

2017 Together in the EU: Promoting the Participation of Migrants and Their Descendants. Publications Office of the European Union, FRA, Luxembourg and Vienna. Available from https://fra.europa.eu/sites/default/files/fra_uploads/fra-2017-together-in-the-eu_en.pdf.

Favell, A.

2008 Eurostars and Eurocities: Free Movement and Mobility in an Integrating Europe. Wiley-Blackwell, Boston, Oxford and Melbourne. Available from www.wiley.com/en-

us/Eurostars+and+Eurocities%3A+Free+Movement+and+Mobility+in+an+Integrating+Europe-p-9781405134057.

Gagnon, J. and D. Khoudour-Castéras

2012 South-South Migration in West Africa: Addressing the Challenge of Immigrant Integration. OECD Development Centre Working Papers No. 312 OECD Publishing, Paris. Available from www.oecd-ilibrary.org/development/south-south-migration-in-west-africa_5k98p4wcgjmx-en;jsessionid=ZAdauPt48IZbeVSo_FDtJSdX.ip-10-240-5-154.

Gallagher, A.

We need to talk about integration after migration. Here are four ways we can improve it. *World Economic Forum*, 25 October. Available from www.weforum.org/agenda/2018/10/we-need-to-talk-about-integration-after-migration.

Global Forum on Migration and Development (GFMD)

- n.d. GFMD (accessed 29 December 2021). Available from www.gfmd.org/.
- n.d. GFMD ad hoc Working Group on Public Narratives on Migration (accessed 31 December 2021). Available from www.gfmd.org/gfmd-ad-hoc-working-group-public-narratives-migration.

Government of Canada

Pre-arrival Services: Prepare to Live in Canada (updated 13 July). Available from www.canada.ca/en/immigration-refugees-citizenship/services/new-immigrants/new-life-canada/pre-arrival-services/prepare-live.html.

Government of New Zealand, Ministry of Business, Innovation and Employment (Hīkina Whakatutuki)

n.d. What is Welcoming Communities? (accessed 29 December 2021). Available from www.immigration.govt.nz/about-us/what-we-do/welcoming-communities/what-is-welcoming-communities.

Hainmueller, J., D. Hangartner and G. Pietrantuono

2017 Catalyst or crown: Does naturalization promote the long-term social integration of immigrants? *American Political Science Review*, 111(2): 256-276. Available from www.cambridge.org/core/journals/american-political-science-review/article/abs/catalyst-or-crown-does-naturalization-promote-the-longterm-social-integration-of-immigrants/F46D864B22AD8C71D5ED1B0DE2FFB4CA.

Huang, Y. and R. Tao

Housing migrants in Chinese cities: Current status and policy design. *Journal Indexing and Metrics*, 33(3): 640-660. Available from https://journals.sagepub.com/doi/10.1068/c12120.

Huddleston, T., Ö. Bilgili, A.-L. Joki and Z. Vankova

2015 Migrant Integration Policy Index 2015. Barcelona Center for International Affairs (CIDOB) and Migration Policy Group (MPG), Barcelona and Brussels. Available from www.mipex.eu/sites/default/files/downloads/files/mipex-2015-book-a5.pdf.

Huddleston, T., J. Niessen and J. Dag Tjaden

2013 Using EU Indicators of Immigrant Integration. European Services Network (ESN) and Migration Policy Group (MPG), Brussels. Available from https://ec.europa.eu/migrant-integration/library-document/using-eu-indicators-immigrant-integration_en.

Huddleston, T. and J. Dag Tjaden with the support of L. Callier

2012 Immigrant Citizens Survey: How Immigrants Experience Integration in 15 European Cities. King Baudouin Foundation and Migration Policy Group, Brussels. Available from https://philea.issuelab.org/resource/immigrant-citizens-survey.html.

Immigration Policy Lab (IPL)

2018 Measuring Immigrant Integration: A New Pragmatic Survey Tool for Researchers,
Nonprofits, and Governments to Assess the Effectiveness of Policies and Programs that
Impact Immigrants. Policy Brief 12. IPL, Stanford and Zurich. Available from
https://immigrationlab.org/content/uploads/2018/11/IPL-12 Policy-Brief.pdf.

Informationsverbund Asyl und Migration

2020 Country Report on Germany, Asylum Information Database (updated 30 November 2021). Available from https://asylumineurope.org/reports/country/germany/.

Informationsverige.se

n.d. Informationsverige.se (accessed 29 December 2021). Available from www.informationsverige.se/sv.

Intergovernmental Consultations on Migration, Asylum and Refugees (IGC)

2020 Digital Tools for Migrant and Refugee Integration in IGC States. IGC, Geneva. Available from https://km4s.ca/wp-content/uploads/Digital-tools-for-migrant-and-refugeeintegration-in-IGC-states-2020.pdf.

International Labour Organization (ILO)

- 1949 Migration for Employment Convention (Revised). C097. ILO, Geneva. Available from www.ilo.org/dyn/normlex/en/f?p=NORMLEXPUB:12100:0::NO::P12100_INSTRU MENT ID:312242.
- 1975 *Migrant Workers (Supplementary Provisions) Convention*. C143. ILO, Geneva. Available from www.ilo.org/dyn/normlex/en/f?p=NORMLEXPUB:12100:0::NO::P12100_ILO_CO DE:C143.
- 2019 Social Protection for Migrant Workers and Their Families in ECOWAS States Popular Version: The ECOWAS General Convention on Social Security. ILO Regional Office for Africa (ROAF), Abidjan. Available from www.ilo.org/wcmsp5/groups/public/---africa/documents/publication/wcms_714335.pdf.

International Labour Organization (ILO), International Organization for Migration (IOM), Office of the United Nations High Commissioner for Human Rights (OHCHR) and Office of the United Nations High Commissioner for Refugees (UNHCR)

2001 International Migration, Racism, Discrimination and Xenophobia. ILO, IOM, OHCHR and UNHCR, Geneva. Available from https://publications.iom.int/system/files/pdf/international_migration_racism.pdf.

International Organization for Migration (IOM)

n.d. Budapest Process (accessed 29 December 2021). Available from www.iom.int/budapest-process.

- n.d. Infosheet on the IOM / IPL Migrant Integration Index: Piloting a Multidimensional Measurement Tool on Migrant Integration. IOM, Geneva.
- n.d. Inter-governmental Consultations on Migration, Asylum and Refugees (IGC) (accessed 29 December 2021). Available from www.iom.int/inter-governmental-consultations-migration-asylum-and-refugees-igc.
- n.d. It Takes a Community (accessed 24 January 2022). Available from www.iom.int/it-takes-community.
- n.d. Leaflet on LINK IT. IOM, London. Available from https://unitedkingdom.iom.int/sites/unitedkingdom/files/dl_leaflet_v9__2.pdf.
- n.d. MIGAPP (accessed 29 December 2021). Available from www.iom.int/migapp.
- n.d. Regional Development and Protection Programme for North Africa (RDPP NA) (accessed 29 December 2021). Available from https://italy.iom.int/en/activities/rdpp-north-africa.
- n.d. South American Conference on Migration (SACM) (accessed 29 December 2021). Available from www.iom.int/south-american-conference-migration-sacm.
- 2017 Integration and Social Cohesion: Key Elements for Reaping the Benefits of Migration. Global Compact Thematic Paper. IOM, Geneva. Available from www.iom.int/sites/g/files/tmzbdl486/files/our_work/ODG/GCM/IOM-Thematic-Paper-Integration-and-Social-Cohesion.pdf.
- 2019a *World Migration Report 2020*. IOM, Geneva. Available from https://publications.iom.int/system/files/pdf/wmr 2020.pdf.
- 2019b Migration with dignity and rights. *International Migration Law Newsletter*, 17 (Winter 2018/2019).
- 2019c Mainstreaming Gender in Pre-departure Orientation: Guidelines for Practitioners. IOM, Rome. Available from https://eea.iom.int/sites/g/files/tmzbdl666/files/documents/COMMIT-Mainstreaming-Gender-PDO.pdf.
- 2019d *International Migration Law: Glossary on Migration*. No. 34. IOM, Geneva. Available from https://publications.iom.int/system/files/pdf/iml 34 glossary.pdf.
- 2020a The Power of Digitalization in the Age of Physical Distancing: Strengthening Social Connections and Cohesion Through the Digital Inclusion and Connectivity of Migrants.

 Fourth edition, IOM, Geneva. Available from www.iom.int/sites/g/files/tmzbdl486/files/documents/disc_digest_4th_edition_digita lization and migrant inclusion final.pdf.
- 2020b IOM's Response to Xenophobia and Discrimination in the COVID-19 Response and Recovery. Xenophobia and Migrant Inclusion Brief. IOM, Geneva. Available from www.iom.int/sites/g/files/tmzbdl486/files/documents/iom_-_disc_xenophobia_and_migrant_inclusion_brief.pdf.
- 2020c Countering Xenophobia and Stigma to Foster Social Cohesion in the COVID 19
 Response and Recovery. Issue Brief No. 1. IOM, Geneva. Available from
 www.iom.int/sites/g/files/tmzbdl486/files/documents/countering_xenophobia_and_s
 tigma 130720.pdf.
- The Power of "Contact": Designing, Facilitating and Evaluating Social Mixing Activities to Strengthen Migrant Integration and Social Cohesion Between Migrants and Local Communities, A Review of Lessons Learned. IOM, Geneva. Available from https://publications.iom.int/books/power-contact-designing-facilitating-and-evaluating-social-mixing-activities-strengthen.
- A Resource Bank on Building Capacity for Diversity and Social Inclusion in Migrant Integration Programming. IOM, Geneva. Available from https://migration4development.org/en/resources/resource-bank-building-capacity-diversity-and-social-inclusion.

2021b *Guidelines: Piloting Mentorship Schemes*. IOM, Rome. Available from https://eea.iom.int/sites/g/files/tmzbdl666/files/documents/Guidelines_Piloting%20 Mentorship%20Schemes%20%281%29.pdf.

IOM Canadian Orientation Abroad

n.d. Engagement (accessed 29 December 2021). Available from https://coa.iom.int/engagement.

IOM Migration Data Portal (MDP)

n.d. MDP (accessed 29 December 2021). Available from www.migrationdataportal.org/.

2020 Migrant Integration (updated 24 September). Available from www.migrationdataportal.org/themes/migrant-integration.

IOM Survey Bank on Migrant Integration and Social Cohesion

n.d. IOM Survey Bank on Migrant Integration and Social Cohesion (accessed 29 December 2021). Available from https://gmdac.shinyapps.io/integration/.

International Organization for Migration (IOM), Regional Conference on Migration (RCM) and United Nations High Commissioner for Refugees (UNHCR)

2014 Guiding Principles for the Development of Migration Policies on Migration Policies on Integration, Return and Reintegration of the Regional Conference on Migration.

IOM, n.p. Available from www.rcmvs.org/sites/default/files/publicaciones/principios ingles.pdf.

International Organization for Migration (IOM) and United Kingdom, Home Office

2020 Guide for Practitioners on the Home Office Indicators of Integration Framework 2019. IOM, London. Available from https://unitedkingdom.iom.int/sites/g/files/tmzbdl1381/files/documents/guide_for_p ractitioners on the home office indicators of integration framework 2019.pdf.

Katsarova, I.

2016 Integration of Migrants: The Education Dimension. Briefing. European Parliament, Brussels. Available from www.europarl.europa.eu/thinktank/en/document/EPRS_BRI(2016)583847.

Kaufmann, E.

2017 Complexity and nationalism. *Nations and Nationalism*, 23(1): 6-25. Available from https://onlinelibrary.wiley.com/doi/full/10.1111/nana.12270.

Kompani, K.

5 must-know features of MIGAPP. *IOM Blog*, 1 June. Available from https://weblog.iom.int/5-must-know-features-migapp.

Li, J. and Z. Liu

Housing stress and mental health of migrant populations in urban China. *Cities*, 81: 172-179. Available from https://www.sciencedirect.com/science/article/pii/S0264275117313355.

MartinJenkins

2019 Welcome Communities Pilot Programme: Final Evaluation Summary Report July 2017 – June 2019. Government of New Zealand, Ministry of Business, Innovation and Employment, Wellington. Available from www.immigration.govt.nz/about-us/what-

we-do/welcoming-communities/resources-welcoming-communities/welcoming-communities-evaluation-summary-report-2019-1.pdf.

McAuliffe, M., A. Kitimbo and B. Khadria

2019 Reflections on migrants' contributions in an era of increasing disruption and disinformation. In: *World Migration Report 2020* (M. McAuliffe and B. Khadria, eds.). IOM, Geneva. Available from https://publications.iom.int/system/files/pdf/wmr 2020.pdf.

Migrant Integration Policy Index (MIPEX)

n.d. MIPEX (accessed 29 December 2021). Available from www.mipex.eu/.

Migration Policy Group (MPG)

n.d. Immigrant Citizens Survey (accessed 31 December 2021). Available from www.migpolgroup.com/old/portfolio/immigrant-citizens-survey/.

Migration Policy Institute (MPI)

n.d. National Center on Immigrant Integration Policy (accessed 29 December 2021). Available from www.migrationpolicy.org/programs/national-center-immigrant-integration-policy.

MOOCs4inclusion

n.d. Information About Sweden (accessed 29 December 2021). Available from www.moocs4inclusion.org/index.php/catalogue/36-information-sweden.

MOSAIC

n.d. Settlement Workers in Schools (accessed 31 December 2021). Available from www.mosaicbc.org/services/family-children-youth/settlement-workers-schools/.

Mubi Brighenti, A. and A. Pavoni

2019 City of unpleasant feelings: Stress, comfort and animosity in urban life. Social and Cultural Geography, 20(2): 137-156. Available from www.tandfonline.com/doi/abs/10.1080/14649365.2017.1355065?journalCode=rscg2 0.

Organisation for Economic Co-operation and Development (OECD)

- n.p. Indicators of Immigrant Integration (accessed 29 December 2021). Available from www.oecd.org/els/mig/indicatorsofimmigrantintegration.htm.
- 2017 Making Integration Work: Family Migrants. OECD Publishing, Paris. Available from https://doi.org/10.1787/9789264279520-en.
- Working Together for Local Integration of Migrants and Refugees. OECD Publishing, Paris. Available from www.oecd-ilibrary.org/social-issues-migration-health/working-together-for-local-integration-of-migrants-and-refugees_9789264085350-en.
- 2020a International Migration Outlook 2020. OECD Publishing, Paris. Available from www.oecd-ilibrary.org/sites/ec98f531-en/index.html?itemId=/content/publication/ec98f531-en.
- 2020b How to Make Integration Policies Future-ready? Migration Policy Debates No. 20. OECD Publishing, Paris. Available from www.oecd.org/els/mig/migration-policy-debates-20.pdf.

2020c Towards 2035 – Strategic Foresight (Making Migration and Integration Policies Future Ready). OECD Publishing, Paris. Available from www.oecd.org/els/mig/migration-strategic-foresight.pdf.

Organisation for Economic Co-operation and Development (OECD) and European Union (EU)

2018 Settling in 2018: Indicators of Immigrant Integration. OECD Publishing and European Union, Paris and Brussels. Available from www.oecd.org/publications/indicators-of-immigrant-integration-2018-9789264307216-en.htm.

Organization for Security and Co-operation in Europe (OSCE) Office for Democratic Institutions and Human Rights (ODIHR)

2017 Local and Central Government Co-ordination on the Process of Migrant Integration: Good Practices from Selected OSCE Participating States. OSCE ODIHR, Warsaw. Available from www.osce.org/files/f/documents/8/d/367041.pdf.

Patuzzi, L.

2020 European Cities on the Front Line: New and Emerging Governance Models for Migrant Inclusion. Migration Policy Institute Europe (MPI) and International Organization for Migration (IOM), Brussels and Geneva. Available from https://admin4all.eu/beepeego/2020/05/European-Cities-on-the-Front-Line-1.pdf.

Pennix, R.

Integration: The role of communities, institutions, and the State. *Migration Policy Institute*, 1 October. Available from www.migrationpolicy.org/article/integration-role-communities-institutions-and-state.

Portes, A. and M. Zhou

The new second generation: Segmented assimilation and its variants. Interminority Affairs in the U.S.: Pluralism at the Crossroads, 530: 74-96. Available from www.jstor.org/stable/1047678?seq=1#metadata info tab contents.

Portugal, High Commission for Migration (ACM)

- n.d. CLAIM Network: Local Centers to Support Immigrants' Integration (accessed 29 December 2021). Available from www.acm.gov.pt/-/rede-claii-centros-locais-de-apoio-a-integracao-de-imigrant-3.
- n.d. Helpline for Migrants (accessed 31 December 2021). Available from www.acm.gov.pt/-/linha-sos-imigrante.

Rutter, J.

2013 Back to Basics: Towards a Successful and Cost-effective Integration Policy. Institute for Public Policy Research, London. Available from www.ippr.org/files/images/media/files/publication/2013/03/back-to-basics-integration_Mar2013_10525.pdf.

Ryerson University

n.d. Cities of Migration at CERC Migration (accessed 29 December 2021). Available from www.ryerson.ca/cerc-migration/research/migration-city/com-at-cerc/.

Sauer, J.

The acquisition of citizenship in the OECD countries. *Ifo DICE Report (Leibniz Institute for Economic Research at the University of Munich)*, 15(2): 44-47. Available from www.econstor.eu/bitstream/10419/175011/1/dice-report-2017-2-19337565.pdf.

Scholten, P., E. Collett and M. Petrovic

2017 Mainstreaming migrant integration? A critical analysis of a new trend in integration governance. *International Review of Administrative Sciences*, 83(2): 283-302. Available from https://journals.sagepub.com/doi/10.1177/0020852315612902.

Scholten, P. and R. Penninx

The multilevel governance of migration and integration. In: *Integration Processes and Policies in Europe* (B. Garcés-Mascareñas and R. Penninx, eds.). Springer, Cham. Available from https://link.springer.com/chapter/10.1007/978-3-319-21674-4_6.

Southern Common Market (Mercosur)

1997 Multilateral Agreement on Social Security of the Southern Common Market. Decision No. 19/97. Mercosur, Montevideo. Available from www.sice.oas.org/trade/mrcsrs/decisions/dec1997.asp.

Supporting Migrant Inclusion in Lifelong Learning and Education (SMILE)

n.d. SMILE (accessed 31 December 2021). Available from www.project-smile.eu/en/.

Tech Heroes

n.d. Tech Heroes (accessed 31 December 2021). Available from http://tech-heroes.org/.

United Kingdom, Home Office

2019a Home Office Indicators of Integration Framework 2019. Home Office Research Report 109. Third edition, Home Office, London. Available from https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attach ment_data/file/835573/home-office-indicators-of-integration-framework-2019-horr109.pdf.

2019b Home Office Indicators of Integration Framework 2019 Toolkit. Home Office, London. Available from https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attach ment data/file/856304/home-office-integration-interactive-toolkit-2019.pdf.

United Nations (UN)

- 1948 Universal Declaration of Human Rights. A/RES/3/217 A (III). United Nations General Assembly (UNGA), Paris. Available from www.un.org/en/about-us/universal-declaration-of-human-rights.
- 1966a International Covenant on Civil and Political Rights (ICCPR). 999 UNTS 171. UNGA, New York. Available from https://www.ohchr.org/en/professionalinterest/pages/ccpr.aspx.
- 1966b International Covenant on Economic, Social and Cultural Rights (ICESCR). 993 UNTS 3. UNGA, New York. Available from www.ohchr.org/en/professionalinterest/pages/cescr.aspx.
- 1989 *Convention on the Rights of the Child (CRC)*. 1577 UNTS 3. UNGA, New York. Available from www.ohchr.org/EN/PROFESSIONALINTEREST/PAGES/CRC.ASPX.
- 1990 International Convention on the Protection of the Rights of All Migrant Workers and Members of Their Families (ICRMW). A/RES/45/158. UNGA, New York. Available from www.ohchr.org/EN/ProfessionalInterest/Pages/CMW.aspx.

- Transforming our World: Agenda 2030 for Sustainable Development. A/RES/70/1. UNGA, New York. Available from www.un.org/ga/search/view_doc.asp?symbol=A/RES/70/1&Lang=E.
- 2016 Resolution Adopted by the General Assembly on 23 December 2016: New Urban Agenda. A/RES/71/256. UNGA, New York. Available from https://undocs.org/A/RES/71/256.
- 2018 Global Compact for Safe, Orderly, and Regular Migration. A/RES/73/195. UNGA, New York. Available from www.un.org/en/ga/search/view_doc.asp?symbol=A/RES/73/195.

United Nations Conference on Housing and Sustainable Urban Development (Habitat III)

2016 *New Urban Agenda*. Habitat III, Quito. Available from https://unhabitat.org/sites/default/files/2019/05/nua-english.pdf.

United Nations Department of Economic and Social Affairs (UN DESA)

- 2016 Leaving No One Behind: The Imperative of Inclusive Development, Report on the World Social Situation 2016. ST/ESA/362. UN DESA, New York. Available from www.un.org/esa/socdev/rwss/2016/full-report.pdf.
- 2020 International migration: A force for equality, under the right conditions. In: *World Social Report 2020: Inequality in a Rapidly Changing World*. UN DESA, New York. Available from www.un.org/development/desa/dspd/wp-content/uploads/sites/22/2020/02/World-Social-Report2020-FullReport.pdf.

United Nations High Commissioner for Refugees (UNHCR)

Investing in the future: Refugee children and young people. In: *Refugee Resettlement:* An International Handbook to Guide Reception and Integration. UNHCR, Geneva. Available from www.unhcr.org/3d9862c74.html.

United Nations High Commissioner for Refugees (UNHCR), International Organization for Migration (IOM) and Business in the Community

Tapping Potential: Guidelines to Help British Businesses Employ Refugees. UNHCR, IOM and Business in Community, n.p. Available from https://unitedkingdom.iom.int/sites/g/files/tmzbdl1381/files/documents/iom-unhcrguidelines_for_british_businesses-screen_0.pdf.

United States

2015 Presidential Ambassadors for Citizenship and Naturalization. US, n.p. Available from https://obamawhitehouse.archives.gov/sites/default/files/presidential_ambassadors_citizenship_naturalization_091615.pdf.

United States Department of Education, Office of Elementary and Secondary Education (OESE)

2021 Migrant Education Program (Title I, Part C) – State Grants (updated 25 January).

Available from https://oese.ed.gov/offices/office-of-migrant-education/migrant-education-program/.

United States Department of Homeland Security, Citizenship and Immigration Services

2020 Start a Citizenship Program (updated 3 April). Available from www.uscis.gov/citizenship-resource-center/resources-for-educational-programs/start-a-citizenship-program.

United States, The White House

2015 Factsheet: "Stand Stronger" Citizenship Awareness Campaign. *Press Release of the Office of the Press Secretary*, 17 September. Available from https://obamawhitehouse.archives.gov/the-press-office/2015/09/17/fact-sheet-stand-stronger-citizenship-awareness-campaign%22.

Vancouver School Board: Newcomer Welcome Centre

2021 Settlement Workers in Schools (updated 22 December). Available from www.vsb.bc.ca/site/nwc/support-Services/swis/Pages/Default.aspx.

Van der Meer, T. and J. Tolsma

Ethnic diversity and its effects on social cohesion. *Annual Review of Sociology*, 40(1): 459-478. Available form https://doi.org/10.1146/annurev-soc-071913-043309.

Welcome International

n.d. Welcome International (accessed 29 December 2021). Available from https://welcominginternational.org/.

Zhuang, Z.

2018 Building Inclusive Cities Case Study – Toronto: Planning for Diversity, Inclusion and Urban Resilience. Cities of Migration, Ryerson University, Toronto. Available from www.ryerson.ca/content/dam/cerc-migration/cities-of-migration/publications/Building-Inclusive-Cities-Toronto-Case-Study_Final-Digital-Version-V2.pdf.

Interlinkage: Migrant integration during times of pandemic: Lessons from COVID-19

International Organization for Migration (IOM)

2012 *IOM and Migrant Integration: Feel the Strength of Cultural Diversity.* Factsheet. Department of Migration Management, IOM, Geneva. Available from www.iom.int/sites/g/files/tmzbdl486/files/migrated_files/What-We-Do/docs/IOM-DMM-Factsheet-LHD-Migrant-Integration.pdf.

Organisation for Economic Co-operation and Development (OECD)

2020a What is the Impact of the COVID-19 Pandemic on Immigrants and Their Children. OECD Publishing, Paris. Available from www.oecd.org/coronavirus/policy-responses/what-is-the-impact-of-the-covid-19-pandemic-on-immigrants-and-their-children-e7cbb7de/.

2020b How Best to Communicate on Migration and Integration in the Context of COVID 19.

OECD Publishing, Paris. Available from www.oecd.org/coronavirus/policy-responses/how-best-to-communicate-on-migration-and-integration-in-the-context-of-covid-19-813bddfb/.

Patuzzi, L.

2020 Driving Migrant Inclusion Through Social Innovation: Lessons for Cities in a Pandemic. Migration Policy Institute Europe and International Organization for Migration (IOM), Brussels and Geneva. Available from www.migrationpolicy.org/sites/default/files/publications/mpie-social-innovation-covid19-final.pdf.